



Portal Seguro del Usuario: Guía para Inscribirse Online

1. Empiece visitando el sitio web de Salud HUSKY: www.ct.gov/husky y oprimiendo el enlace “Para Miembros”, que aparece en la columna de navegación a la mano izquierda.

The screenshot shows the HUSKY Health website interface. At the top, there is a navigation bar with the state logo, Governor Dannel P. Malloy's name, and a search box. Below this is the main header with the HUSKY Health logo and the text "CONNECTICUT'S HEALTH CARE FOR CHILDREN & ADULTS". A secondary navigation bar contains links for Home, About Us, News, Publications, and Contact Us. On the left side, there is a vertical menu with links: How to Qualify, Benefit Overview, Behavioral Health, Dental, For Members (highlighted with a red arrow), For Providers, Pharmacy, and Useful Links. The main content area features a large image of a diverse group of people and the heading "Information for Members...". Below this, there are several text blocks providing information about the program, including a welcome message, a description of the health care benefit package, and instructions on how to apply for coverage. At the bottom of the page, there is a thank you message.

- Usted será dirigido a la página de **BIENVENIDA A LOS MIEMBROS**. Aquí usted debe oprimir sobre el botón rojo “Acceso del Usuario” dentro de la caja de **MI ATENCIÓN MÉDICA** en el lado izquierdo de la pantalla.



- Ahora puede iniciar su sesión con el Nombre de Usuario y la Contraseña que escogió cuando se inscribió inicialmente. Si no recuerda su contraseña, puede oprimir donde dice “¿Olvidó su Nombre de Usuario o Contraseña?” para cambiar su contraseña. Si usted no tiene una cuenta, oprima sobre “¿Nuevo usuario? Inscríbese aquí” para crear una nueva cuenta de usuario, y luego complete los pasos siguientes.

MEMBER LOGIN PORTAL

Username:

Password:

[Forgot your username or password?](#)
 [New user? Register here.](#)

4. Para inscribirse para una nueva cuenta de usuario tiene que leer primero el acuerdo de la licencia y oprimir sobre **“De acuerdo”**. Si selecciona **“En desacuerdo”**, se le enviará de regreso a la página de **Ingreso Seguro de Miembro**.

STEP 1 OF 4: LICENSE AGREEMENT

License Agreement

Please read the License Agreement.

Click "Agree" to continue or "Disagree" to go back to the Login page.


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5. Ahora tiene que proporcionar información personal, tales como la Fecha de Nacimiento, Nombre, Apellido y Número de ID del Cliente. Cuando haya completado todos los campos, oprima sobre **“Siguiente”**.

STEP 2 OF 4: VALIDATION

Validation

Enter your Date of Birth, First/Last Name, and your Client ID Number exactly as these appear on your ID card.


Click "Next" when complete.

*Date of Birth:

*First Name:

*Last Name:

*Client ID Number :



Si coloca la información incorrecta, aparecerá el siguiente mensaje de error que le impedirá continuar: **“La información personal que usted ha puesto no se puede validar con nuestro**

sistema; por favor revísela para asegurarse de que ha puesto todo correctamente y vuelve a intentarlo”.

Su información debe ponerse exactamente como aparece en su tarjeta de identificación. Si usted tiene un sufijo al final de su nombre (por ej., Jr., Sr., o II), también tiene que ponerlo. Si entra la información incorrecta tres veces seguidas, tendrá que pedir ayuda enviando un correo electrónico a: WebSupport@CHNCT.org.

6. Cuando la validación tenga éxito, tendrá que crear un Nombre de Usuario, confirmar su dirección de Correo Electrónico, escribir una Contraseña, y elegir una combinación de Pregunta/Respuesta secreta (para encontrar su contraseña si se le olvida). Cuando haya completado todos los campos, oprima sobre **“Siguiente”**.

STEP 3 OF 4: CREATE USER ID (USERNAME) AND PASSWORD

Account

Username: Your Username must be at least 3 characters in length and start with a letter. Characters accepted are: alpha-numeric, .(dot), -(dash) and @

E-Mail Address: Please enter your full email address. This site requires a valid email address. Your email address will only be used to notify you when certain events happen, such as when a reply is sent to a submitted Online Service Request.

If you do not have an email address, you may create a free account by going to [Yahoo](#) or [Gmail](#)

Password: Must be at least 8 characters in length. Characters accepted are: alpha-numeric and these special characters -_!#\$%&*@~^!/?/+

Secret Question/Answer: Enter a secret question and answer only you know so you may retrieve your password should you forget it.

*Username:

*Email Address:

*Confirm Email Address:

*Password:

*Confirm Password:

Select a Secret Question:
Select Secret Question
or Enter your own:

*Secret Answer:



7. Ahora es su oportunidad para revisar toda su información. Cuando se asegure de que todo está correcto, marque la casilla **"CERTIFICACIÓN DE USUARIO"**. Luego oprima **"Finalizar"**.

8. Si desea cambiar alguna información, oprima el botón “**Previo**”.

STEP 4 OF 4: VERIFY

Registration Complete.
Username:

First Name:
Last Name:
E-Mail Address:
Address:

USER CERTIFICATION

I certify that the information provided is my personal information or the information of a person for whom I am a legal guardian.

9. Si necesita cambiar la información de la dirección de correo electrónico que utilizó para crear la cuenta, o si olvidó su Nombre de Usuario y/o la Contraseña, por favor póngase en contacto con **Apoyo Técnico**.

Si tiene alguna pregunta o preocupación acerca de la creación de una cuenta, por favor póngase en contacto con **Apoyo Técnico**.

FOR TECHNICAL SUPPORT

If you are having trouble creating or logging in to an account:

- [Download the User Registration and Form Completion How To Guide](#)
- [Email us for Web Support](#)
- Call us at **877.606.5172** during the hours of **9:00 a.m. – 4:00 p.m. EST, Monday through Friday.**